

Ease of Doing Business in Mumbai – BEST's Contribution in improving Rank of Getting Electricity Indicator

For Ease of Doing Business in Mumbai and for improving India's rank in the World Bank Doing Business Report, various reforms were introduced and Procedure Orders were issued to streamline the processing of applications under Commercial and Industrial category requiring load of 100KW to 150 KW, thereby reducing number of steps required for processing the applications to 3 steps and reducing the number of documents required to 2 documents i.e. one for Occupancy proof and other for ID proof. Online facilities are made available on our web site for submitting application online for electric connection, uploading necessary documents and for making payment through NEFT / RTGS. Fixed cost estimate based on applied load is implemented. Now at the time of filling online application when the required load is entered by the applicant in the application form the total amount (sum of Application Processing fee, Connection fee and Security Deposit) to be paid based on required KW load of the applicant appears in the online application form.

The online applications received for new connection with applied load of 100 KW & above under Commercial and Industrial category, with uploaded documents and payment through RTGS / NEFT are now expeditiously processed and Electric Supply is connected in 15 days where cable laying is required and in 7 days where cable laying is not required.

With the implementation of above reforms, the rank of Getting Electricity Indicator in the World Bank Doing Business Report has improved from 51 in the year 2016 to 26 in 2017.