

<u>Sr.No</u>	<u>Particulars</u>
<u>1</u>	<u>Information about Bus Pass Scheme</u>
<u>2</u>	<u>New Fare Structure and its Features</u>

Bus Pass Scheme in detail

The Undertaking has introduced “Bus Pass Scheme” for its esteemed commuters with effect from 2nd January 2007. The details of the scheme are as under:-

i) Distance-wise bus pass values (on Km basis)

Distance (Kms)	Fare (Rs.)	Amount In (Rs.)			
		Weekly	Fortnightly	Monthly	Quarterly
2	3.00	30	60	120	330
3	4.00	40	80	160	440
5	5.00	50	100	200	550
7	6.00	60	120	240	660
10	8.00	80	160	320	880
15	10.00	100	200	400	1100
20	12.00	120	240	480	1320

ii) Zonal Passes

Type of Pass	Monthly(Rs.)	Quarterly(Rs.)	<u>Annual(Rs.)</u>
City Limit	350	900	3000
Suburban Limit	450	1100	4000
Magic Bus Pass(Non-A.C All Over)	550	1400	5000
Global Express (Non-A.C.)	750	1700	6000
Diamond (King Long)-All Over	1000	3000	9000
Diamond (Express)-All Over	1500		

Note: -

- City Limits:** – Entire southern part of Mumbai City, including Navy Nagar, R.C. Church upto Sion & Mahim. It also includes area upto Anik Depot from Wadala B.P.T. Quarters.
This pass is not valid on Express, and Air Conditioned Bus Routes.
- Suburban Limits:-** Entire area covering right from Sion & Mahim to CBD Belapur, Thane & Bhayander(East). **This pass is not valid on Express, and Air Conditioned Bus Routes, Thane-Borivali via Ghodbunder Road bus route, Beyond Marathon**

Chowk Operation (Vrindavan, Lokmanya Nagar), Beyond Belapur operation (Khar Ghar, Kalamboli), and Bhavander (West) operation.

3. **Magic Pass (All Over):-** This pass is valid for entire bus operation. **This pass is not valid on Express, and Air Conditioned Bus Routes.**
4. **Global Express (All Over):-** This pass is valid for entire bus operation. **This pass is not valid on Air Conditioned Bus Routes.**
5. **Diamond-A.C.(All Over):-**This pass is valid for entire bus operation of the undertaking, including King Long Air Conditioned Bus Routes. **This pass is not valid on Air Conditioned Express Bus Routes.**
6. **Diamond Express-A.C(All Over):-** This pass is valid for entire bus operation, and for all types of services including Air Conditioned Express Services.
7. **Bus Pass for Senior Citizens:-** The rate will be at a discount of Rs.5/-, 10/-, 20/- & 50/- for weekly, fortnightly, monthly and quarterly passes. For other passes, viz., Zonal(City & Suburbs), Magic and Global bus pass the rate will be at an discount of Rs 20/-, 50/- and 100/- for monthly, quarterly and annual passes .
8. **Bus Pass for Students:**

Students Bus pass		
Duration	Upto S.S.C.	11th & 12th Std
	(Rs.)	(Rs.)
Monthly	90	190
Quarterly	270	570

(Valid between residence and school/college throughout the operational period)

General Rules & Regulations of the Scheme:

- The bus pass will be an electronically validated card (SMART CARD). All the Bus Passes will be issued at the authorized centers during the specified timings on cash payment only. The list of authorized centers with timings is furnished at the end.
- The bus pass will be issued to the commuter on demand for travel between any two valid destinations of his choice up to a distance of maximum 15 Kilometers. The commuter can opt for maximum two travel patterns for distance up to maximum 15 kilometers for each travel pattern.

- **Commuters can purchase / renew the bus pass in advance as well as on the day he wants to commence his journeys using the bus pass on any day during the month. The date of commencement of the pass could be any day of the month.**
- **The ‘Monthly Bus Pass’ shall be valid for a period of one month, ‘Fortnightly Bus Pass’ would be valid for a period of 15 days, ‘Weekly Bus Pass’ would be valid for a period of 7 days & ‘Quarterly Bus Pass’ would be valid for a period of 3 months. Validity period would be computed from the date of commencement of the journey recorded on the bus pass.**
- **The bus pass other than Monthly Global Bus Pass is valid on Ordinary and Limited Routes only, and will not be valid on upgraded services like express, and air conditioned or any other upgraded services that would be introduced by the Undertaking in future.**
- **The Global bus pass is valid on all the routes including Air Conditioned and Express bus routes. No restrictions will be imposed on the Global Bus Pass Holder for the destinations of travel and he/she would be permitted to undertake unlimited journeys throughout the operational area of the Undertaking including area beyond Mumbai Municipal Limits during the validity period of the pass.**
- **Any number of changeovers en-route, between the opted destinations, is permitted for all the bus pass holders. There shall not be any restriction on the number of journeys between the opted destinations.**
- **The bus pass holder (other than global pass holder) if desires to travel beyond the destinations specified on the pass, he would be allowed to purchase an extension ticket from the conductor on board equivalent to the regular ticket fare applicable for the extended journey distance.**
- **The bus pass holders, if carrying chargeable luggage, would be charged appropriate luggage fare for each journey.**
- **No preferential treatment regarding boarding out of queue or through front exit door or any other nature whatsoever shall be given to the Bus Pass Holder and he would be treated on par with other regular ticket holders in all respects except for the Senior Citizens who by the virtue of the Senior Citizens I-Card issued by the Undertaking would be allowed to board the buses from the front exit door.**
- **The bus pass holder shall not be entitled to any refund for any journey or part of journey not undertaken by him on any day for any reason whatsoever.**
- **The bus pass is not transferable under any circumstances.**
- **The Bus Pass found to be misused is liable to be confiscated irrespective of the balance-unutilized period without refund of any charges.**

- **No duplicate Bus Pass will be issued for any reason whatsoever for the existing valid period.**
- **The Bus Pass will be treated as invalid in case not readable through the validating device of the Undertaking.**
- **A Bus Pass Holder found traveling without a valid Bus Pass or Identity Card will be treated as a ticket less passenger and will be liable for penalty as per the rules in force.**
- **Issue of Bus Pass by the Undertaking does not mean any assurance towards guaranteed level of bus service and no claim whatsoever will be entertained towards trips not undertaken in the event of irregular operations, strikes, stoppage of work, dislocation of bus services, war, breakdowns, act of god etc.**
- **Administrative Fees of Rs.5 at every instance of fresh issuance / renewal of Monthly Bus Pass, Rs.2 at every instance of fresh issuance / renewal of Weekly Bus Pass, Rs.3 at every instance of fresh issuance / renewal of Fortnightly Bus Pass & Rs.15 at every instance of fresh issuance / renewal of Quarterly Bus Pass. Administrative Fees would be the same for Bus Passes for Adult Passengers & Senior Citizens & Air Conditioned Services of the same validity period. The same would be charged at the time of issuing / renewing bus pass.**
- **The SMARTCARD issued will be property of the Sole Selling Agency appointed by the Undertaking. One Time charge of Rs.10/- towards deposit would be charged to the commuters.**
- **Passengers intending to opt for the bus pass have to purchase an Identity Card, which is available on payment of Rs.2/- in cash at all authorized centers notified by the Undertaking. For senior citizen the Identity Card issued by the Undertaking, or any other statutory authorities will be considered as a valid Identity Card. For Students the identity card issued by the Undertaking only will be considered as a valid identity card.**
- **The students, concessional bus pass scheme is available only for the students above 12 years of age, and below twenty years or students studying up to 12th Standard.**
- **The students intending to avail the concessional travel facility have to necessarily purchase the students bus passes either monthly or quarterly. The time period for this change over is restricted up to 31/12/2006. Thereafter no concessional tickets will be issued to the students for traveling between their residence and school / college.**
- **The Identity cards for Adult Passengers will be valid for a period of 5 years from the date of issue. The Identity Card is not transferable.**
- **The pass holder should carry identity card at the time of journey, and should be produced along with the bus pass for inspection on demand by the bus conductor on board, or by the field officials of the Undertaking.**

- Any matter / dispute whatsoever concerning the bus passes will be decided in absolute discretion by the General Manager or any other Officer authorized by him in this behalf.
- The General Manager shall have the discretion to make any additions / deletions / modifications in the rules and conditions governing the scheme of Bus Pass without giving any reason / notice to the bus pass holders and the rules / conditions so modified shall be binding on the Bus Pass Holders.
- The Undertaking may withdraw or discontinue or modify or alter the scheme of Bus Pass without any prior intimation. However, due information will be given through leading newspapers for the information of the pass holders.

New Fare Structure

Dist Kms	Ord/Ltd Adults (Rs.)	Express Adults (Rs.)	Air Conditioned Adults (Rs.)	BRTS King Long Adults (Rs.)	AC-EXPRESS Adults (Rs.)
2	3.00	4.00	10.00	10.00	10.00
3	4.00	5.00	10.00	15.00	15.00
5	5.00	7.00	10.00	15.00	19.00
7	6.00	8.00	15.00	20.00	23.00
10	8.00	11.00	15.00	25.00	30.00
15	10.00	14.00	20.00	30.00	39.00
20	12.00	17.00	25.00	35.00	45.00
25	14.00	20.00	30.00	40.00	55.00
30	15.00	22.00	40.00	50.00	59.00
35	16.00	23.00	50.00	60.00	63.00
Above 35 Kms	Rs.2/- for every addl. 5 Kms or part thereof	Rs.3/- for every addl. 5 Kms or part Thereof	Rs.5/- for every addl. 5 Kms or part Thereof	Rs.10/- for every addl. 5 Kms or part thereof	Rs.8/- for every addl. 5 Kms or part thereof

The above adult bus fares include Nutrition Surcharge Amount of 15 paise.

2) 'Daily travel as You Like' Bus Passes

Type of Pass	Fare in (Rs.)	
	Mon to Sat.	Sun/Holiday
City Limit	15	---
Suburban Limit	20	---
Magic-Global	25	20
Express-Global	40	40

Note: -

- **City Limits:** – Entire southern part of Mumbai City including Navy Nagar, R.C. Church upto Sion & Mahim. It also includes area upto Anik Depot from Wadala B.P.T. Quarters. **This pass is not valid on Express, and Air Conditioned Bus Routes.**
- **Suburban Limits:** Entire area covering right from Sion & Mahim to CBD Belapur, Thane & Bhayander (East), wherever our bus operation is in existence. **This pass is not valid on Express, and Air Conditioned Bus Routes, Thane-Borivali via Ghodbunder Road bus route, Beyond Marathon Chowk Operation (Vrindavan, Lokmanya Nagar), Beyond Belapur operation (Khar Ghar, Kalamboli), and Bhayander (West) operation .**
- **Magic Global (All Over):** This pass is valid for entire bus operational area. **This pass is not valid on Express, and Air Conditioned Bus Routes.**
- **Express Global (All Over):** This pass is valid for entire bus operational area. **This pass is not valid on Air Conditioned Bus Routes.**