

| <u>Sr.No</u> | <u>Particulars</u> |
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| <u>1</u> | <u>Information about Bus Pass Scheme</u> |
| <u>2</u> | <u>New Fare Structure and its Features</u> |

Bus Pass Scheme in detail

The Undertaking has introduced “**Bus Pass Scheme**” for its esteemed commuters with effect from 2nd January 2007. The details of the scheme are as under:-

i) Distance-wise bus pass values (on Km basis)

| Distance (Kms) | <i>Fare (Rs.)</i> | | |
|-------------------|-------------------|------------|-------------|
| | | Monthly | Quarterly |
| 2 | 4.00 | 160 | 440 |
| 3 | 6.00 | 240 | 660 |
| 5 | 7.00 | 280 | 770 |
| 7 | 8.00 | 320 | 880 |
| 10 | 10.00 | 400 | 1100 |
| 15 | 12.00 | 480 | 1320 |
| 20 | 14.00 | 560 | 1540 |

Presently Bus Passes Upto 3 Kms Distance will be renewed till the new on line bus pass system is installed.

ii) Fixed Amount Passes

| Type of Pass | Monthly(Rs.) | Quarterly(Rs.) |
|--|--------------|----------------|
| Magic Bus Pass (Non-A.C All Over) | 550 | 1500 |
| Global Express (Non-A.C.) | 800 | 2000 |
| Diamond (King Long)-All Over | 1500 | 4000 |
| Diamond (Express)-All Over | 2000 | 5500 |

Note: -

- Magic Pass (All Over):-** This pass is valid for entire bus operational area. **This pass is not valid on Express, Corridor Express and Air Conditioned Bus Routes.**
- Global Express (All Over):-** This pass is valid for entire bus operation. **This pass is not valid on Air Conditioned Bus Routes.**

3. **Diamond-A.C.(All Over):-**This pass is valid for entire bus operation of the undertaking, including King Long Air Conditioned Bus Routes. **This pass is not valid on Air Conditioned Express Bus Routes.**
4. **Diamond Express-A.C(All Over):-** This pass is valid for entire bus operation, and for all types of services including Air Conditioned Express Services.
5. **Bus Pass for Senior Citizens:-** The rates will be at a discount of Rs.25/- & 50/- for monthly and quarterly passes respectively, **except Global Express, Diamond, Diamond Express Bus Passes.**
6. **Bus Pass for Students:**

| Students Bus pass | | |
|-------------------|-------------|-----------------|
| Duration | Upto S.S.C. | 11th & 12th Std |
| | (Rs.) | (Rs.) |
| Monthly | 90 | 190 |
| Quarterly | 270 | 570 |

Dedicated Trips for Students Upto SSC:

| Type Of Bus Pass | Monthly (Rs.) | Quarterly (Rs) |
|-------------------------------|---------------|----------------|
| Upto 10 Kms within MMC Limit | 120 | 360 |
| Above 10 Kms within MMC Limit | 220 | 660 |
| Upto 10 Kms beyond MMC Limit | 250 | 750 |
| Above 10 Kms beyond MMC Limit | 350 | 1050 |

(Valid between residence and school/college throughout the operational period)

7. **Dedicated Trips for Corporate officials (Monthly Passes)**

| Type of Bus Pass | Within Municipal Limit | | Beyond Municipal Limit | |
|------------------|------------------------|------|------------------------|------|
| | Non AC SD | AC | Non AC SD | AC |
| Upto 10 Kms | 650 | 1500 | 900 | 2000 |
| Upto 20 Kms | 900 | 2000 | 1200 | 2500 |
| Upto 30 Kms | 1200 | 2500 | 1500 | 3000 |
| Upto 40 Kms | 1500 | 3000 | 1800 | 3500 |
| Above 40 Kms | 1800 | 3500 | 2000 | 4000 |

General Rules & Regulations of the Scheme:

- **The bus pass will be a paper pass. All the Bus Passes will be issued at all Depots during the specified timings (8:00 hrs to 19:00 hrs) on cash payment only.**
- **The bus pass will be issued to the commuter on demand for travel between any two valid destinations of his choice up to a distance of maximum 3 Kilometers.**
- **Commuters can renew the bus pass 4 days in advance as well as on the day he wants to commence his journeys using the bus pass on any day during the month. The date of commencement of the pass could be any day of the month.**
- **The ‘Monthly Bus Pass’ shall be valid for a period of one month, & ‘Quarterly Bus Pass’ would be valid for a period of 3 months. Validity period would be computed from the date of commencement of the journey recorded on the bus pass.**
- **Any number of changeovers en-route, between the opted destinations, is permitted for all the bus pass holders. There shall not be any restriction on the number of journeys between the opted destinations.**
- **The bus pass holder (other than global pass holder) if desires to travel beyond the destinations specified on the pass, he would be allowed to purchase an extension ticket from the conductor on board equivalent to the regular ticket fare applicable for the extended journey distance.**
- **The bus pass holders, if carrying chargeable luggage, would be charged appropriate luggage fare for each journey.**
- **No preferential treatment regarding boarding out of queue or through front exit door or any other nature whatsoever shall be given to the Bus Pass Holder and he would be treated on par with other regular ticket holders in all respects except for the Senior Citizens who by the virtue of the Senior Citizens I-Card issued by the Undertaking would be allowed to board the buses from the front exit door.**
- **The bus pass holder shall not be entitled to any refund for any journey or part of journey not undertaken by him on any day for any reason whatsoever.**
- **The bus pass is not transferable under any circumstances.**
- **The Bus Pass found to be misused is liable to be confiscated irrespective of the balance-unutilized period without refund of any charges.**
- **No duplicate Bus Pass will be issued for any reason whatsoever for the existing valid period.**

- **A Bus Pass Holder found traveling without a valid Bus Pass or Identity Card will be treated as a ticket less passenger and will be liable for penalty as per the rules in force.**
- **Issue of Bus Pass by the Undertaking does not mean any assurance towards guaranteed level of bus service and no claim whatsoever will be entertained towards trips not undertaken in the event of irregular operations, strikes, stoppage of work, dislocation of bus services, war, breakdowns, act of god etc.**
- **Administrative Fees of Rs.5 at every instance of fresh issuance / renewal of Monthly Bus Pass, Rs.15, and Rs.60/- at every instance of fresh issuance / renewal of Quarterly Bus Pass. Administrative Fees would be the same for Bus Passes for Adult Passengers & Senior Citizens & Air Conditioned Services of the same validity period. The same would be charged at the time of issuing / renewing bus pass.**
- **The students, concessional bus pass scheme is available only for the students above 12 years of age, and below twenty years or students studying up to 12th Standard.**
- **The Identity cards for Adult Passengers will be valid for a period of 5 years from the date of issue. The Identity Card is not transferable.**
- **The pass holder should carry identity card at the time of journey, and should be produced along with the bus pass for inspection on demand by the bus conductor on board, or by the field officials of the Undertaking.**
- **Any matter / dispute whatsoever concerning the bus passes will be decided in absolute discretion by the General Manager or any other Officer authorized by him in this behalf.**
- **The General Manager shall have the discretion to make any additions / deletions / modifications in the rules and conditions governing the scheme of Bus Pass without giving any reason / notice to the bus pass holders and the rules / conditions so modified shall be binding on the Bus Pass Holders.**
- **The Undertaking may withdraw or discontinue or modify or alter the scheme of Bus Pass without any prior intimation. However, due information will be given through leading newspapers for the information of the pass holders.**

New Fare Structure (From 18:30 hrs of 8/9/2010)

| Dist Kms | Ord/Ltd Adults (Rs.) | Express Adults (Rs.) | AC-Super Adults (Rs.) | AC-EXPRESS Adults (Rs.) |
|-------------------------|---|---|--|---|
| 2 | 4.00 | 5.00 | 10.00 | 10.00 |
| 3 | 6.00 | 6.00 | 15.00 | 15.00 |
| 5 | 7.00 | 8.00 | 15.00 | 19.00 |
| 7 | 8.00 | 10.00 | 20.00 | 23.00 |
| 10 | 10.00 | 12.00 | 25.00 | 30.00 |
| 15 | 12.00 | 15.00 | 30.00 | 39.00 |
| 20 | 14.00 | 18.00 | 35.00 | 45.00 |
| 25 | 16.00 | 21.00 | 40.00 | 55.00 |
| 30 | 17.00 | 24.00 | 50.00 | 59.00 |
| 35 | 18.00 | 26.00 | 60.00 | 63.00 |
| Above 35 Kms | Rs.2/- for every addl. 5 Kms or part thereof | Re.3/- for every addl. 5 Kms or part Thereof | Rs.10/- for every addl. 5 Kms or part thereof | Rs.8/- for every addl. 5 Kms or part thereof |

The above adult bus fares include Nutrition Surcharge Amount of 15 paise.

2) 'Daily travel as You Like' Bus Passes

| Type of Pass | Fare in (Rs.) | |
|-----------------------|---------------|-------------|
| | Mon to Sat. | Sun/Holiday |
| Magic-Global | 25 | 25 |
| Express-Global | 40 | 40 |

Note: -

- **Magic Global (All Over):** This pass is valid for entire bus operational area. **This pass is not valid on Express, Corridor and Air Conditioned Bus Routes.**
- **Express Global (All Over):** This pass is valid for entire bus operational area. **This pass is not valid on Air Conditioned Bus Routes.**