

**THE BEST UNDERTAKING
(Of the Brihan Mumbai Mahanagarpalika)**

**SCHEDULE OF ELECTRICITY TARIFFS
(With Effect from 1 September, 2013)**

The Maharashtra Electricity Regulatory Commission, in exercise of the powers vested in it under Section 61 and Section 62 of the Electricity Act, 2003 and all other powers enabling it in this behalf, has determined, by its Order dated 28 August, 2013 in Case No.26 of 2013, the tariff for supply of Electricity by BEST for various classes of consumers as applicable from 1 September, 2013.

General

1. These tariffs supersede all tariffs so far in force including in the case where any agreement provides specifically for continuance of old agreemental tariff, or any modifications thereof as may have been already agreed upon.
2. Tariffs are subject to revision and/or surcharge that may be levied by BEST from time to time as per the directives of the Commission.
3. The tariffs are exclusive of Electricity Duty, Tax on Sale of Electricity (ToSE) and other charges as levied by Government or other competent authorities and the same, will be payable by the consumers in addition to the charges levied as per the tariffs hereunder.
4. The tariffs are applicable for supply at one point only.
5. BEST reserves the right to measure the Maximum Demand on any period shorter than 30 minutes period of maximum use, subject to conformity with the prevalent Supply Code, in cases where BEST considers that there are considerable load fluctuations in operation.
6. The tariffs are subject to the provisions of the MERC (Electricity Supply Code and Other Conditions of Supply) Regulation, 2005 in force (i.e., as on **1 September, 2013**) and directions, if any that may be issued by the Commission from time to time.
7. Unless specifically stated to the contrary, the figures of Energy Charge relate to Rupees per unit (kWh) charge for energy consumed during the month.
8. Fuel Adjustment Costs (FAC) Charge as may be approved by the Commission from time to time shall be applicable to all categories of consumers and will be charged over and above the tariffs on the basis of FAC formula specified by the Commission and computed on a half yearly basis.

LOW TENSION (LT) TARIFF

LT-I: LT – Residential (BPL)

Applicability

Residential consumers who have a sanctioned load of upto and less than 0.1 kW, and who have consumed less than 360 units per annum in the previous financial year. The applicability of Below Poverty Line (BPL) category will have to be assessed at the end of each financial year. In case any BPL consumer has consumed more than 360 units in the previous financial year, then the consumer will henceforth, be considered under the LT-I residential category. Once a consumer is classified under the LT-I category, then he cannot be classified under BPL category. The categorisation of such BPL consumers will be reassessed at the end of the financial year, on a pro-rata basis. Similarly, the classification of BPL consumers who have been added during the previous year would be assessed on a pro-rata basis, i.e., 30 units per month.

All the new consumers subsequently added in any month with sanctioned load of upto and less than 0.1 kW and consumption between 1 to 30 units (on pro rata basis of 1 unit/day) in the first billing month, will be considered in BPL Category.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
BPL Category	Rs. 3 per month	0.55	0.12

LT-I: LT – Residential

Applicability

Electricity used at Low/Medium Voltage for operating various appliances used for purposes like lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in the following places:

- a) Private residential premises,
- b) Premises exclusively used for worship such as temples, gurudwaras, churches, mosques, etc. Provided that Halls, Gardens or any other portion of the premises that may be let out for consideration or used for commercial activities would be charged at LT-II tariff as applicable.
- c) All Students Hostels affiliated to Educational Institutions.
- d) All Ladies Hostels, such as Students (Girls) Hostels, Working Women Hostels, etc.

- e) Other type of Hostels, like (i) Homes/Hostels for Destitute, Handicap or Mentally deranged persons (ii) Remand Homes (iii) Dharamshalas, etc., subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- f) Telephone booth owned/operated by handicapped person subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- g) Residential premises used by professionals like Lawyers, Doctors, Professional Engineers, Chartered Accountants, etc., in furtherance of their professional activity in their residences but shall not include Nursing Homes and any Surgical Wards or Hospitals.

Rate Schedule – Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-100 units	Rs. 40 per month	2.45	0.55
101 – 300 units	Rs. 75 per month ^{\$\$}	4.50	1.03
301 – 500 units		6.35	1.44
Above 500 units (balance units)	Rs. 100 per month ^{\$\$}	8.00	1.85

Note:

- a) ^{\$\$}: Above fixed charges are for single phase connections. Fixed charge of Rs. 150 per month will be levied on residential consumers availing 3 phase supply. Additional Fixed Charge of Rs. 150 per 10 kW load or part thereof above 10 kW load shall be payable.

LT II: Low Tension – Non-Residential or Commercial

Applicability

Electricity used at Low/Medium Voltage in all non-residential, non-industrial premises and/or commercial premises for commercial consumption meant for operating various appliances used for purposes such as lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in following places:

- a) Non-Residential, Commercial and Business premises, including Shopping malls
- b) Combined lighting and power services for Entertainment including film studios, cinemas and theatres, including multiplexes, Hospitality, Leisure, Meeting Halls and Recreation places.
- c) Electricity used for the external illumination of monumental/historical/heritage buildings approved by MTDC.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) 0-20 kW			
0-500 units	Rs. 250 per month	6.55	1.48
Above 500 units (balance units)		9.05	2.20
(b) > 20 kW and ≤ 50 kW	Rs. 200 per kVA per month	8.45	2.15
(c) > 50 kW		8.85	2.18
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note: a) The ToD tariff is applicable to LT-II (B) and (C) category, and optionally available to LT- II (A) having ToD meter installed.

LT III: LT- Industrial upto 20 kW

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing, including that used within these premises for general lighting, heating/cooling, etc., having a sanctioned load upto and including 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-20 kW			
0-500 units	Rs. 325 per	5.70	1.40

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
	month		
Above 500 units (balance units)	Rs. 425 per month	7.70	1.96
TOD Tariffs (Optional - in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

a) The ToD tariff is optionally available to LT- III category consumers having ToD meter installed.

LT IV: LT– Industrial above 20 kW load

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing including that used within these premises for general lighting, heating/cooling, etc. and having sanctioned load greater than 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) Above 20 kW and upto 100 kW	Rs. 200 per kVA per month	7.25	1.75
(b) Above 100 kW		7.40	1.72
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

LT V: LT - Advertisements and Hoardings

Applicability

Electricity used for the purpose of advertisements, hoardings and other conspicuous consumption such as external flood light, displays, neon signs at departmental stores, malls, multiplexes, theatres, clubs, hotels and other such entertainment/leisure establishments except those specifically covered under LT-II as well as electricity used for the external illuminations of monumental, historical/heritage buildings approved by MTDC, which shall be covered under LT-II category depending upon Sanctioned Load.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 400 per month	13.50	3.16

Note

- a) The electricity, that is used for the purpose of indicating/displaying the name and other details of the shops or Commercial premises, for which electric supply is rendered, shall not be under LT V tariff Category. Such usage of electricity shall be covered under the prevailing tariff of such shops or commercial premises.

LT VI: LT- Street Lights

Applicability

Electricity used at Low/Medium Voltage for purpose of public street lighting, lighting in public gardens, traffic island, bus shelters, public sanitary conveniences, police chowkies, traffic lights, public fountains, other such common public places irrespective of whether such facilities are being provided by the Government or the Municipality, or Port Trust or other private parties.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per kVA per month	6.75	1.52

Note

- Street Lightings having 'Automatic Timers' for switching On/Off the street lights would be levied Demand Charges on lower of the following—
 - a) 50 percent of 'Contract Demand' or
 - b) Actual 'Recorded Demand'

LT VII: LT-Temporary Supply

Applicability

LT VII (A) – Temporary Supply Religious (TSR)

Electricity supplied at Low/Medium Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc., or areas where community prayers are held.

LT VII (B) - Temporary Supply Others (TSO)

Electricity used at Low/Medium Voltage on a temporary basis for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc. and any activity not covered under tariff LT VII (A), and electricity used at low/medium voltage on an emergency basis for purpose of fire fighting activity by the fire department in residential/other premises.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
LT VII (A) – All Units	Rs. 200 per month	3.50	0.87
LT VII (B) – All Units	Rs. 400 per month	10.50	2.53

Note : In case of LT VII (B) the Additional fixed charges of Rs. 200 per 10 kW load or part thereof above 10 kW load shall be payable.

LT VIII: LT- Crematorium and Burial Grounds

Applicability

Electricity used at Low/Medium Voltage in Crematorium and Burial Grounds for all purposes including lighting, and will be applicable only to the portion catering to such activities, and in case part of the area is being used for other commercial purposes, then a separate meter will have to be provided for the same, and the consumption in this meter will be chargeable under LT-II Commercial rates as applicable.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per month	3.75	0.83

LT IX: LT-Hospitals & Educational Institutions

Applicability

LT IX (A) – Hospitals & Educational Institutions (0 to 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load upto and including 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

LT IX (B) – Hospitals & Educational Institutions (Above 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load above 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
LT IX (A) – All Units	Rs. 250 per month	7.30	1.83
LT IX (B) – All Units	Rs. 200 per kVA per month	7.30	1.83
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

- The ToD tariff is applicable to LT-IX (B) category, and optionally available to LT- IX (A) having ToD meter installed.

HIGH TENSION (HT) - TARIFF

HT I: HT – Industry

Applicability

This category includes consumers taking 3-phase electricity supply at High Voltage for purpose of manufacturing. This Tariff shall also be applicable to IT Industry & IT enabled services (as defined in the Government of Maharashtra policy), taking 3-phase electricity supply at High Voltage.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	6.90	1.59
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT II: HT- Commercial

Applicability

This category includes consumers taking electricity supply at High Voltage for commercial purposes, including Hotels, Shopping Malls, film studios, cinemas and theatres, including multiplexes.

The Consumers belonging to HT II requiring a single point supply for the purpose of downstream consumption by separately identifiable entities will have to either operate through a franchisee route or such entities will have to take individual connections under relevant category. These downstream entities will pay appropriate tariff as applicable as per BEST Tariff Schedule, i.e., LT II.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	7.50	1.71
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT III: HT- Group Housing Society

Applicability

This category includes Group Housing Societies taking single point electricity supply at High Voltage for consumption by individual dwellings. Such individual dwellings will pay appropriate tariff LT I: LT- Residential as per BEST Tariff Schedule in force.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	5.37	0.91

HT IV- HT - Temporary Supply

Applicability

Electricity used at High Voltage on a temporary basis of supply for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc.

This category also includes electricity supplied at High Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc., or areas where community prayers are held.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 250 per month	10.00	2.33

HT V- HT - Hospitals & Educational Institutions

Applicability

Electricity used at High voltage in premises exclusively used by Hospitals, Dispensaries, School, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions. Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the HT II category.

Rate Schedule - Effective from 1 September, 2013 to 31 March, 2014 (FY 2013-14)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per kVA per month	6.60	1.51
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

MISCELLANEOUS AND GENERAL CHARGES

Fuel Adjustment Cost (FAC) Charges

The FAC charge will be determined based on the approved Formula and relevant directions, as may be given by the Commission from time to time and will be applicable to all consumer categories for their entire consumption.

In case of any variation in the fuel prices and power purchase prices with respect to these levels, BEST shall pass on adjustments, due to changes in the cost of power procured due to change in fuel cost, through the Fuel Adjustment Cost (FAC) component of Z-factor Charge, as specified in Regulations 13.4 to 13.9 of the MERC MYT Regulations, 2011.

The details for each month shall be available on BEST website www.bestundertaking.com

Electricity Duty and Tax on Sale of Electricity

The electricity duty and Tax on Sale of Electricity will be charged in addition to charges levied as per the tariffs mentioned hereunder (as approved by the Commission) as per the Government guidelines from time to time. However, the rate and the reference number of the Government Resolution/ Order vide which the Electricity Duty and Tax on Sale of Electricity is made effective, shall be stated in the bill. A copy of the said resolution / Order shall be made available on the website www.bestundertaking.com

Power Factor Calculation

Wherever, the average power factor measurement is not possible through the installed meter, the following method for calculating the average power factor during the billing period shall be adopted-

$$\text{Average Power Factor} = \frac{\text{Total(kWH)}}{\text{Total(kVAh)}}$$

Wherein the kVAh is
$$= \sqrt{\sum(kWh)^2 + \sum(RkVAh)^2}$$

(i.e. Square Root of the summation of the squares of kWh and RkVAh)

Power Factor Incentive (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average power factor is more than 0.95, an incentive shall be given at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Incentive
1	0.951 to 0.954	0.95	0%
2	0.955 to 0.964	0.96	1%
3	0.965 to 0.974	0.97	2%
4	0.975 to 0.984	0.98	3%
5	0.985 to 0.994	0.99	5%
6	0.995 to 1.000	1.00	7%

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Power Factor Penalty (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average PF is less than 0.9, penal charges shall be levied at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Penalty
1	0.895 to 0.900	0.90	0%
2	0.885 to 0.894	0.89	2%
3	0.875 to 0.884	0.88	3%
4	0.865 to 0.874	0.87	4%
5	0.855 to 0.864	0.86	5%
6	0.845 to 0.854	0.85	6%
7	0.835 to 0.844	0.84	7%
8	0.825 to 0.834	0.83	8%
9	0.815 to 0.824	0.82	9%
10	0.805 to 0.814	0.81	10%
...

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Prompt Payment Discount

A prompt payment discount of one percent on the monthly bill (excluding Taxes and Duties) shall be available to the consumers if the bills are paid within a period of 7 working days from the date of issue of the bill.

Delayed Payment Charges (DPC)

In case the electricity bills are not paid within the due date mentioned on the bill, delayed payment charges of 2 percent on the total electricity bill (including Taxes and Duties) shall be levied on the bill amount. For the purpose of computation of time limit for payment of bills, “the day of presentation of bill” or “the date of the bill” or "the date of issue of the bill", etc. as the case may be, will not be excluded.

Rate of Interest on Arrears

The rate of interest chargeable on arrears will be as given below for payment of arrears-

Sr. No.	Delay in Payment (months)	Interest Rate per annum (%)
1	Payment after due date upto 3 months (0-3)	12%
2	Payment made after 3 months and before 6 months (3-6)	15%
3	Payment made after 6 months (>6)	18%

Load Factor Incentive

Consumers having load factor over 75% upto 85% will be entitled to a rebate of 0.75% on the energy charges for every percentage point increase in load factor from 75% to 85%. Consumers having a load factor over 85 % will be entitled to rebate of 1% on the energy charges for every percentage point increase in load factor from 85%. The total rebate under this head will be subject to a ceiling of 15% of the energy charges for that consumer. This incentive is limited to HT I, HT II and HT V categories only. Further, the load factor rebate will be available only if the consumer has no arrears with BEST, and payment is made within seven days from the date of the bill. However, this incentive will be applicable to consumers where payment of arrears in installments has been granted by BEST, and the same is being made as scheduled. BEST has to take a commercial decision on the issue of how to determine the time frame for which the payments should have been made as scheduled, in order to be eligible for the Load Factor incentive.

The Load Factor has been defined below:

$$\text{Load Factor} = \frac{\text{Consumption during the month in MU}}{\text{Maximum Consumption Possible during the month in MU}}$$

Maximum consumption possible = Contract Demand (kVA) x Actual Power Factor x (Total no. of hrs during the month less planned load shedding hours*)

* - Interruption/non-supply to the extent of 60 hours in a 30 day month has been built in the scheme.

In case the billing demand exceeds the contract demand in any particular month, then the load factor incentive will not be payable in that month. (The billing demand definition excludes the demand recorded during the non-peak hours i.e. 22:00 hrs to 06:00 hrs and therefore, even if the maximum demand exceeds the contract demand in that duration, load factor incentives would be applicable. However, the consumer would be subjected to the penal charges for exceeding the contract demand and has to pay the applicable penal charges).

Penalty for exceeding Contract Demand

In case, a consumer (availing Demand based Tariff) exceeds his Contract Demand, he will be billed at the appropriate Demand Charge rate for the Demand actually recorded and will be additionally charged at the rate of 150% of the prevailing Demand Charges (only for the excess Demand over the Contract Demand).

In case any consumer exceeds the Contract Demand on more than three occasions in a calendar year, the action taken in such cases would be governed by the Supply Code.

Additional Demand Charges for Consumers having Captive Power Plant

For customers having Captive Power Plant (CPP), the additional demand charges would be at a rate of Rs. 20/kVA/month only on extent of Stand-by demand component, and not on the entire Contract Demand. Additional Demand Charges will be levied on such consumers on the Stand-by component, only if the consumer's demand exceeds the Contract Demand.

Security Deposit

- 1) Subject to the provisions of sub-section (5) of Section 47 of the Act, BEST would require any person to whom supply of electricity has been sanctioned to deposit a security in accordance with the provisions of clause (a) of subsection (1) of Section 47 of the Electricity Act, 2003.
- 2) The amount of the security shall be an equivalent of the average of three months of billing or the billing cycle period, whichever is lesser. For the purpose of determining the average billing, the average of the billing to the consumer for the last twelve months, or in cases where supply has been provided for a shorter period, the average of the billing of such shorter period, shall be considered
- 3) Where BEST requires security from a consumer at the time of commencement of service, the amount of such security shall be estimated by the Distribution Licensee based on the tariff category and contract demand/sanctioned load, load factor, diversity factor and number of working shifts of the consumer.
- 4) BEST shall re-calculate the amount of security based on the actual billing of the consumer once in each financial year.
- 5) Where the amount of security deposit maintained by the consumer is higher than the security required to be maintained under this Supply Code Regulation 11, BEST shall refund the excess amount of such security deposit in a single payment: Provided that such refund shall be made upon request of the person who gave the security and with an intimation to the consumer, if different from such person, shall be, at the option of such person, either by way of adjustment in the next bill or by way of a separate cheque payment within a period of thirty (30) days from the receipt of such request: Provided

further that such refund shall not be required where the amount of refund does not exceed the higher of ten (10) per cent of the amount of security deposit required to be maintained by the consumer or Rupees Three Hundred.

- 6) Where the amount of security re-calculated pursuant as above, is higher than the security deposit of the consumer, BEST shall be entitled to raise a demand for additional security on the consumer. Provided that the consumer shall be given a time period of not less than thirty days to deposit the additional security pursuant to such demand.
- 7) Upon termination of supply, BEST shall, after recovery of all amounts due, refund the remainder amount held by the Distribution Licensee to the person who deposited the security, with an intimation to the consumer, if different from such person.
- 8) A consumer - (i) with a consumption of electricity of not less than one lakh (1,00,000) kilo-watt hours per month; and (ii) with no undisputed sums payable to BEST under Section 56 of the Act may, at the option of such consumer, deposit security, by way of cash, irrevocable letter of credit or unconditional bank guarantee issued by a scheduled commercial bank.
- 9) BEST shall pay interest on the amount of security deposited in cash (including cheque and demand draft) by the consumer at a rate equivalent to the bank rate of the Reserve Bank of India: Provided that such interest shall be paid where the amount of security deposited in cash under this Regulation 11 of Supply Code is equal to or more than Rupees Fifty.
- 10) Interest on cash security deposit shall be payable from the date of deposit by the consumer till the date of dispatch of the refund by BEST.

Definitions:

Maximum Demand

Maximum Demand in Kilowatts or Kilo-Volt-Amperes, in relation to any period shall, unless otherwise provided in any general or specific Order of the Commission, means twice the largest number of kilowatt-hours or kilo-Volt-Ampere-hours supplied and taken during any consecutive thirty minute blocks in that period.

Contract Demand

Contract Demand means demand in Kilowatt (kW) / Kilo –Volt Ampere (kVA), mutually agreed between BEST and the consumer as entered into in the agreement or agreed through other written communication (For conversion of kW into kVA, Power Factor of 0.80 shall be considered).

Sanctioned Load

Sanctioned Load means load in Kilowatt (kW) mutually agreed between BEST and the consumer

Billing Demand (for LT categories):

Monthly Billing Demand will be the higher of the following:

- a) 65% of the actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 40% of the Contract Demand.

Note:

- c) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- d) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.

Billing Demand (for HT categories):

Monthly Billing Demand will be the higher of the following:

- a) Actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 75% of the highest billing demand recorded during preceding eleven months subject to limit of contract demand.
- c) 50% of the Contract Demand.

Note:

- d) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- e) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.

**THE BEST UNDERTAKING
(Of the Brihan Mumbai Mahanagarpalika)**

**SCHEDULE OF ELECTRICITY TARIFFS
(With Effect from 1 April, 2014)**

The Maharashtra Electricity Regulatory Commission, in exercise of the powers vested in it under Section 61 and Section 62 of the Electricity Act, 2003 and all other powers enabling it in this behalf, has determined, by its Order dated 28 August, 2013 in Case No.26 of 2013, the tariff for supply of Electricity by BEST for various classes of consumers as applicable from **1 April, 2014**.

General

1. These tariffs supersede all tariffs so far in force including in the case where any agreement provides specifically for continuance of old agreemental tariff, or any modifications thereof as may have been already agreed upon.
2. Tariffs are subject to revision and/or surcharge that may be levied by BEST from time to time as per the directives of the Commission.
3. The tariffs are exclusive of Electricity Duty, Tax on Sale of Electricity (ToSE) and other charges as levied by Government or other competent authorities and the same, will be payable by the consumers in addition to the charges levied as per the tariffs hereunder.
4. The tariffs are applicable for supply at one point only.
5. BEST reserves the right to measure the Maximum Demand on any period shorter than 30 minutes period of maximum use, subject to conformity with the prevalent Supply Code, in cases where BEST considers that there are considerable load fluctuations in operation.
6. The tariffs are subject to the provisions of the MERC (Electricity Supply Code and Other Conditions of Supply) Regulation, 2005 in force (i.e., as on **1 April, 2014**) and directions, if any that may be issued by the Commission from time to time.
7. Unless specifically stated to the contrary, the figures of Energy Charge relate to Rupees per unit (kWh) charge for energy consumed during the month.
8. Fuel Adjustment Costs (FAC) Charge as may be approved by the Commission from time to time shall be applicable to all categories of consumers and will be charged over and above the tariffs on the basis of FAC formula specified by the Commission and computed on a monthly basis.

LOW TENSION (LT) TARIFF

LT I: LT – Residential (BPL)

Applicability

Residential consumers who have a sanctioned load of upto and less than 0.1 kW, and who have consumed less than 360 units per annum in the previous financial year. The applicability of Below Poverty Line (BPL) category will have to be assessed at the end of each financial year. In case any BPL consumer has consumed more than 360 units in the previous financial year, then the consumer will henceforth, be considered under the LT-I residential category. Once a consumer is classified under the LT-I category, then he cannot be classified under BPL category. The categorisation of such BPL consumers will be reassessed at the end of the financial year, on a pro-rata basis. Similarly, the classification of BPL consumers who have been added during the previous year would be assessed on a pro-rata basis, i.e., 30 units per month.

All the new consumers subsequently added in any month with sanctioned load of upto and less than 0.1 kW and consumption between 1 to 30 units (on pro rata basis of 1 unit/day) in the first billing month, will be considered in BPL Category.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
BPL Category	Rs. 3 per month	0.80	0.12

LT I: LT – Residential

Applicability

Electricity used at Low/Medium Voltage for operating various appliances used for purposes like lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in the following places:

- a) Private residential premises,
- b) Premises exclusively used for worship such as temples, gurudwaras, churches, mosques, etc. Provided that Halls, Gardens or any other portion of the premises that may be let out for consideration or used for commercial activities would be charged at LT-II tariff as applicable.
- c) All Students Hostels affiliated to Educational Institutions.

- d) All Ladies Hostels, such as Students (Girls) Hostels, Working Women Hostels, etc.
- e) Other type of Hostels, like (i) Homes/Hostels for Destitute, Handicap or Mentally deranged persons (ii) Remand Homes (iii) Dharamshalas, etc., subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- f) Telephone booth owned/operated by handicapped person subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- g) Residential premises used by professionals like Lawyers, Doctors, Professional Engineers, Chartered Accountants, etc., in furtherance of their professional activity in their residences but shall not include Nursing Homes and any Surgical Wards or Hospitals.

Rate Schedule – Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-100 units	Rs. 40 per month	2.65	0.55
101 – 300 units	Rs. 75 per month ^{\$\$}	5.35	1.03
301 – 500 units		7.50	1.44
Above 500 units (balance units)	Rs. 100 per month ^{\$\$}	9.55	1.85

Note:

- a) ^{\$\$}: Above fixed charges are for single phase connections. Fixed charge of Rs. 150 per month will be levied on residential consumers availing 3 phase supply. Additional Fixed Charge of Rs. 150 per 10 kW load or part thereof above 10 kW load shall be payable.

LT II: Low Tension – Non-Residential or Commercial

Applicability

Electricity used at Low/Medium Voltage in all non-residential, non-industrial premises and/or commercial premises for commercial consumption meant for operating various appliances used for purposes such as lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in following places:

- a) Non-Residential, Commercial and Business premises, including Shopping malls
- b) Combined lighting and power services for Entertainment including film studios, cinemas and theatres, including multiplexes, Hospitality, Leisure, Meeting Halls and Recreation places.
- c) Electricity used for the external illumination of monumental/historical/heritage buildings approved by MTDC.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) 0-20 kW			
0-500 units	Rs. 250 per month	7.45	1.48
Above 500 units (balance units)		10.00	2.20
(b) > 20 kW and ≤ 50 kW	Rs. 200 per kVA per month	9.30	2.15
(c) > 50 kW		9.70	2.18
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note: a) The ToD tariff is applicable to LT-II (B) and (C) category, and optionally available to LT- II (A) having ToD meter installed.

LT III: LT- Industrial upto 20 kW

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing, including that used within these premises for general lighting, heating/cooling, etc., having a sanctioned load upto and including 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-20 kW			
0-500 units	Rs. 325 per month	6.35	1.40
Above 500 units (balance units)	Rs. 425 per month	8.55	1.96
TOD Tariffs (Optional - in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

- a) The ToD tariff is optionally available to LT- III having ToD meter installed.

LT IV: LT– Industrial above 20 kW load

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing including that used within these premises for general lighting, heating/cooling, etc. and having sanctioned load greater than 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) Above 20 kW and upto 100kW	Rs. 200 per kVA per month	8.10	1.75
(b) Above 100 kW		8.25	1.72
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

LT V: LT - Advertisements and Hoardings

Applicability

Electricity used for the purpose of advertisements, hoardings and other conspicuous consumption such as external flood light, displays, neon signs at departmental stores, malls, multiplexes, theatres, clubs, hotels and other such entertainment/leisure establishments except those specifically covered under LT-II as well as electricity used for the external illuminations of monumental, historical/heritage buildings approved by MTDC, which shall be covered under LT-II category depending upon Sanctioned Load.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 400 per month	14.35	3.16

Note

- a) The electricity, that is used for the purpose of indicating/displaying the name and other details of the shops or Commercial premises, for which electric supply is rendered, shall not be under LT V tariff Category. Such usage of electricity shall be covered under the prevailing tariff of such shops or commercial premises.

LT VI: LT- Street Lights

Applicability

Electricity used at Low/Medium Voltage for purpose of public street lighting, lighting in public gardens, traffic island, bus shelters, public sanitary conveniences, police chowkies, traffic lights, public fountains, other such common public places irrespective of whether such facilities are being provided by the Government or the Municipality, or Port Trust or other private parties.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge
All Units	Rs. 200 per kVA per month	7.90	1.52

Note

- Street Lightings having 'Automatic Timers' for switching On/Off the street lights would be levied Demand Charges on lower of the following–
 - a) 50 percent of 'Contract Demand' or
 - b) Actual 'Recorded Demand'

LT VII: LT-Temporary Supply

Applicability

LT VII (A) – Temporary Supply Religious (TSR)

Electricity supplied at Low/Medium Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc., or areas where community prayers are held.

LT VII (B) - Temporary Supply Others (TSO)

Electricity used at Low/Medium Voltage on a temporary basis for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc. and any activity not covered under tariff LT VII (A), and electricity used at low/medium voltage on an emergency basis for purpose of fire fighting activity by the fire department in residential/other premises.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
LT VII (A) – All Units	Rs. 200 per month	4.40	0.87
LT VII (B) – All Units	Rs. 400 per month	11.50	2.53

Note : In case of LT VII (B) the Additional fixed charges of Rs. 150 per 10 kW load or part thereof above 10 kW load shall be payable.

LT VIII: LT- Crematorium and Burial Grounds

Applicability

Electricity used at Low/Medium Voltage in Crematorium and Burial Grounds for all purposes including lighting, and will be applicable only to the portion catering to such activities, and in case part of the area is being used for other commercial purposes, then a separate meter will have to be provided for the same, and the consumption in this meter will be chargeable under LT-II Commercial rates as applicable.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per month	4.55	0.83

LT IX: LT-Hospitals & Educational Institutions

Applicability

LT IX (A) – Hospitals & Educational Institutions (0 to 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load upto and including 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

LT IX (B) – Hospitals & Educational Institutions (Above 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load above 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
LT IX (A) – All Units	Rs. 250 per month	8.30	1.83
LT IX (B) – All Units	Rs. 200 per kVA per month	8.30	1.83
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

- The ToD tariff is applicable to LT-IX (B) category, and optionally available to LT- IX (A) having ToD meter installed.

HIGH TENSION (HT) - TARIFF

HT I: HT – Industry

Applicability

This category includes consumers taking 3-phase electricity supply at High Voltage for purpose of manufacturing. This Tariff shall also be applicable to IT Industry & IT enabled services (as defined in the Government of Maharashtra policy), taking 3-phase electricity supply at High Voltage.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	8.00	1.59
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT II: HT- Commercial

Applicability

This category includes consumers taking electricity supply at High Voltage for commercial purposes, including Hotels, Shopping Malls, film studios, cinemas and theatres, including multiplexes.

The Consumers belonging to HT II requiring a single point supply for the purpose of downstream consumption by separately identifiable entities will have to either operate through a franchisee route or such entities will have to take individual connections under relevant category. These downstream entities will pay appropriate tariff as applicable as per BEST Tariff Schedule i.e. LT II.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	8.60	1.71
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT III: HT- Group Housing Society

Applicability

This category includes Group Housing Societies taking single point electricity supply at High Voltage for consumption by individual dwellings. Such individual dwellings will pay appropriate tariff LT I: LT- Residential as per BEST Tariff Schedule in force.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	5.97	0.91

HT IV- HT - Temporary Supply

Applicability

Electricity used at High Voltage on a temporary basis of supply for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc.

This category also includes electricity supplied at High Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc. or areas where community prayers are held.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 250 per month	11.25	2.33

HT V- HT - Hospitals & Educational Institutions

Applicability

Electricity used at High voltage in premises exclusively used by Hospitals, Dispensaries, School, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions. Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the HT II category.

Rate Schedule - Effective from 1 April, 2014 to 31 March, 2015 (FY 2014-15)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per kVA per month	7.75	1.51
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

MISCELLANEOUS AND GENERAL CHARGES

Fuel Adjustment Cost (FAC) Charges

The FAC charge will be determined based on the approved Formula and relevant directions, as may be given by the Commission from time to time and will be applicable to all consumer categories for their entire consumption.

In case of any variation in the fuel prices and power purchase prices with respect to these levels, BEST shall pass on adjustments, due to changes in the cost of power procured due to change in fuel cost, through the Fuel Adjustment Cost (FAC) component of Z-factor Charge, as specified in Regulations 13.4 to 13.9 of the MERC MYT Regulations, 2011.

The details for each month shall be available on BEST website www.bestundertaking.com.

Electricity Duty and Tax on Sale of Electricity

The electricity duty and Tax on Sale of Electricity will be charged in addition to charges levied as per the tariffs mentioned hereunder (as approved by the Commission) as per the Government guidelines from time to time. However, the rate and the reference number of the Government Resolution/ Order vide which the Electricity Duty and Tax on Sale of Electricity is made effective, shall be stated in the bill. A copy of the said resolution / Order shall be made available on the website www.bestundertaking.com.

Power Factor Calculation

Wherever, the average power factor measurement is not possible through the installed meter, the following method for calculating the average power factor during the billing period shall be adopted-

$$\text{Average Power Factor} = \frac{\text{Total}(kWH)}{\text{Total}(kVAh)}$$

$$\text{Wherein the kVAh is} = \sqrt{\sum(kWh)^2 + \sum(RkVAh)^2}$$

(i.e. Square Root of the summation of the squares of kWh and RkVAh)

Power Factor Incentive (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average power factor is more than 0.95, an incentive shall be given at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Incentive
1	0.951 to 0.954	0.95	0%
2	0.955 to 0.964	0.96	1%
3	0.965 to 0.974	0.97	2%
4	0.975 to 0.984	0.98	3%
5	0.985 to 0.994	0.99	5%
6	0.995 to 1.000	1.00	7%

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Power Factor Penalty (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average PF is less than 0.9, penal charges shall be levied at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Penalty
1	0.895 to 0.900	0.90	0%
2	0.885 to 0.894	0.89	2%
3	0.875 to 0.884	0.88	3%
4	0.865 to 0.874	0.87	4%
5	0.855 to 0.864	0.86	5%
6	0.845 to 0.854	0.85	6%
7	0.835 to 0.844	0.84	7%
8	0.825 to 0.834	0.83	8%
9	0.815 to 0.824	0.82	9%
10	0.805 to 0.814	0.81	10%
...

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Prompt Payment Discount

A prompt payment discount of one percent on the monthly bill (excluding Taxes and Duties) shall be available to the consumers if the bills are paid within a period of 7 working days from the date of issue of the bill.

Delayed Payment Charges (DPC)

In case the electricity bills are not paid within the due date mentioned on the bill, delayed payment charges of 2 percent on the total electricity bill (including Taxes and Duties) shall be levied on the bill amount. For the purpose of computation of time limit for payment of bills, “the day of presentation of bill” or “the date of the bill” or "the date of issue of the bill", etc. as the case may be, will not be excluded.

Rate of Interest on Arrears

The rate of interest chargeable on arrears will be as given below for payment of arrears-

Sr. No.	Delay in Payment (months)	Interest Rate per annum (%)
1	Payment after due date upto 3 months (0-3)	12%
2	Payment made after 3 months and before 6 months (3-6)	15%
3	Payment made after 6 months (>6)	18%

Load Factor Incentive

Consumers having load factor over 75% upto 85% will be entitled to a rebate of 0.75% on the energy charges for every percentage point increase in load factor from 75% to 85%. Consumers having a load factor over 85 % will be entitled to rebate of 1% on the energy charges for every percentage point increase in load factor from 85%. The total rebate under this head will be subject to a ceiling of 15% of the energy charges for that consumer. This incentive is limited to HT I, HT II and HT V categories only. Further, the load factor rebate will be available only if the consumer has no arrears with BEST, and payment is made within seven days from the date of the bill. However, this incentive will be applicable to consumers where payment of arrears in installments has been granted by BEST, and the same is being made as scheduled. BEST has to take a commercial decision on the issue of how to determine the time frame for which the payments should have been made as scheduled, in order to be eligible for the Load Factor incentive.

The Load Factor has been defined below:

$$\text{Load Factor} = \frac{\text{Consumption during the month in MU}}{\text{Maximum Consumption Possible during the month in MU}}$$

Maximum consumption possible = Contract Demand (kVA) x Actual Power Factor x (Total no. of hrs during the month less planned load shedding hours*)

* - Interruption/non-supply to the extent of 60 hours in a 30 day month has been built in the scheme.

In case the billing demand exceeds the contract demand in any particular month, then the load factor incentive will not be payable in that month. (The billing demand definition excludes the demand recorded during the non-peak hours i.e. 22:00 hrs to 06:00 hrs and therefore, even if the maximum demand exceeds the contract demand in that duration, load factor incentives would be applicable. However, the consumer would be subjected to the penal charges for exceeding the contract demand and has to pay the applicable penal charges).

Penalty for exceeding Contract Demand

In case, a consumer (availing Demand based Tariff) exceeds his Contract Demand, he will be billed at the appropriate Demand Charge rate for the Demand actually recorded and will be additionally charged at the rate of 150% of the prevailing Demand Charges (only for the excess Demand over the Contract Demand).

In case any consumer exceeds the Contract Demand on more than three occasions in a calendar year, the action taken in such cases would be governed by the Supply Code.

Additional Demand Charges for Consumers having Captive Power Plant

For customers having Captive Power Plant (CPP), the additional demand charges would be at a rate of Rs. 20/kVA/month only on extent of Stand-by demand component, and not on the entire Contract Demand. Additional Demand Charges will be levied on such consumers on the Stand- by component, only if the consumer's demand exceeds the Contract Demand.

Security Deposit

- 1) Subject to the provisions of sub-section (5) of Section 47 of the Act, BEST would require any person to whom supply of electricity has been sanctioned to deposit a security in accordance with the provisions of clause (a) of subsection (1) of Section 47 of the Electricity Act, 2003.
- 2) The amount of the security shall be an equivalent of the average of three months of billing or the billing cycle period, whichever is lesser. For the purpose of determining the average billing, the average of the billing to the consumer for the last twelve months, or in cases where supply has been provided for a shorter period, the average of the billing of such shorter period, shall be considered
- 3) Where BEST requires security from a consumer at the time of commencement of service, the amount of such security shall be estimated by the Distribution Licensee based on the tariff category and contract demand/sanctioned load, load factor, diversity factor and number of working shifts of the consumer.
- 4) BEST shall re-calculate the amount of security based on the actual billing of the consumer once in each financial year.
- 5) Where the amount of security deposit maintained by the consumer is higher than the security required to be maintained under this Supply Code Regulation 11, BEST shall refund the excess amount of such security deposit in a single payment: Provided that such refund shall be made upon request of the person who gave the security and with an intimation to the consumer, if different from such person, shall be, at the option of such

person, either by way of adjustment in the next bill or by way of a separate cheque payment within a period of thirty (30) days from the receipt of such request: Provided further that such refund shall not be required where the amount of refund does not exceed the higher of ten (10) per cent of the amount of security deposit required to be maintained by the consumer or Rupees Three Hundred.

- 6) Where the amount of security re-calculated pursuant as above, is higher than the security deposit of the consumer, BEST shall be entitled to raise a demand for additional security on the consumer. Provided that the consumer shall be given a time period of not less than thirty days to deposit the additional security pursuant to such demand.
- 7) Upon termination of supply, BEST shall, after recovery of all amounts due, refund the remainder amount held by the Distribution Licensee to the person who deposited the security, with an intimation to the consumer, if different from such person.
- 8) A consumer - (i) with a consumption of electricity of not less than one lakh (1,00,000) kilo-watt hours per month; and (ii) with no undisputed sums payable to BEST under Section 56 of the Act may, at the option of such consumer, deposit security, by way of cash, irrevocable letter of credit or unconditional bank guarantee issued by a scheduled commercial bank.
- 9) BEST shall pay interest on the amount of security deposited in cash (including cheque and demand draft) by the consumer at a rate equivalent to the bank rate of the Reserve Bank of India: Provided that such interest shall be paid where the amount of security deposited in cash under this Regulation 11 of Supply Code is equal to or more than Rupees Fifty.
- 10) Interest on cash security deposit shall be payable from the date of deposit by the consumer till the date of dispatch of the refund by BEST.

Definitions:

Maximum Demand

Maximum Demand in Kilowatts or Kilo-Volt-Amperes, in relation to any period shall, unless otherwise provided in any general or specific Order of the Commission, means twice the largest number of kilowatt-hours or kilo-Volt-Ampere-hours supplied and taken during any consecutive thirty minute blocks in that period.

Contract Demand

Contract Demand means demand in Kilowatt (kW) / Kilo –Volt Ampere (kVA), mutually agreed between BEST and the consumer as entered into in the agreement or agreed through other written communication (For conversion of kW into kVA, Power Factor of 0.80 shall be considered).

Sanctioned Load

Sanctioned Load means load in Kilowatt (kW) mutually agreed between BEST and the consumer.

Billing Demand (for LT categories):

Monthly Billing Demand will be the higher of the following:

- a) 65% of the actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 40% of the Contract Demand.

Note:

- c) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- d) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.

Billing Demand (for HT categories):

Monthly Billing Demand will be the higher of the following:

- a) Actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 75% of the highest billing demand recorded during preceding eleven months subject to limit of contract demand.
- c) 50% of the Contract Demand.

Note:

- d) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- e) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.

**THE BEST UNDERTAKING
(Of the Brihan Mumbai Mahanagarpalika)**

**SCHEDULE OF ELECTRICITY TARIFFS
(With Effect from 1 April, 2015)**

The Maharashtra Electricity Regulatory Commission, in exercise of the powers vested in it under Section 61 and Section 62 of the Electricity Act, 2003 and all other powers enabling it in this behalf, has determined, by its Order dated 28 August, 2013 in Case No.26 of 2013, the tariff for supply of Electricity by BEST for various classes of consumers as applicable from **1 April, 2015**.

General

1. These tariffs supersede all tariffs so far in force including in the case where any agreement provides specifically for continuance of old agreemental tariff, or any modifications thereof as may have been already agreed upon.
2. Tariffs are subject to revision and/or surcharge that may be levied by BEST from time to time as per the directives of the Commission.
3. The tariffs are exclusive of Electricity Duty, Tax on Sale of Electricity (ToSE) and other charges as levied by Government or other competent authorities and the same, will be payable by the consumers in addition to the charges levied as per the tariffs hereunder.
4. The tariffs are applicable for supply at one point only.
5. BEST reserves the right to measure the Maximum Demand on any period shorter than 30 minutes period of maximum use, subject to conformity with the prevalent Supply Code, in cases where BEST considers that there are considerable load fluctuations in operation.
6. The tariffs are subject to the provisions of the MERC (Electricity Supply Code and Other Conditions of Supply) Regulation, 2005 in force (i.e., as on **1 April, 2015**) and directions, if any that may be issued by the Commission from time to time.
7. Unless specifically stated to the contrary, the figures of Energy Charge relate to Rupees per unit (kWh) charge for energy consumed during the month.
8. Fuel Adjustment Costs (FAC) Charge as may be approved by the Commission from time to time shall be applicable to all categories of consumers and will be charged over and above the tariffs on the basis of FAC formula specified by the Commission and computed on a monthly basis.

LOW TENSION (LT) TARIFF

LT I: LT – Residential (BPL)

Applicability

Residential consumers who have a sanctioned load of upto and less than 0.1 kW, and who have consumed less than 360 units per annum in the previous financial year. The applicability of Below Poverty Line (BPL) category will have to be assessed at the end of each financial year. In case any BPL consumer has consumed more than 360 units in the previous financial year, then the consumer will henceforth, be considered under the LT-I residential category. Once a consumer is classified under the LT-I category, then he cannot be classified under BPL category. The categorisation of such BPL consumers will be reassessed at the end of the financial year, on a pro-rata basis. Similarly, the classification of BPL consumers who have been added during the previous year would be assessed on a pro-rata basis, i.e., 30 units per month.

All the new consumers subsequently added in any month with sanctioned load of upto and less than 0.1 kW and consumption between 1 to 30 units (on pro rata basis of 1 unit/day) in the first billing month, will be considered in BPL Category.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
BPL Category	Rs. 3 per month	1.00	0.12

LT I: LT – Residential

Applicability

Electricity used at Low/Medium Voltage for operating various appliances used for purposes like lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in the following places:

- a) Private residential premises,
- b) Premises exclusively used for worship such as temples, gurudwaras, churches, mosques, etc. Provided that Halls, Gardens or any other portion of the premises that may be let out for consideration or used for commercial activities would be charged at LT-II tariff as applicable.
- c) All Students Hostels affiliated to Educational Institutions.
- d) All Ladies Hostels, such as Students (Girls) Hostels, Working Women Hostels, etc.

- e) Other type of Hostels, like (i) Homes/Hostels for Destitute, Handicap or Mentally deranged persons (ii) Remand Homes (iii) Dharamshalas, etc., subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- f) Telephone booth owned/operated by handicapped person subject to verification and confirmation by BEST's concerned Zonal Chief Engineer.
- g) Residential premises used by professionals like Lawyers, Doctors, Professional Engineers, Chartered Accountants, etc., in furtherance of their professional activity in their residences but shall not include Nursing Homes and any Surgical Wards or Hospitals.

Rate Schedule – Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-100 units	Rs. 40 per month	3.00	0.55
101 – 300 units	Rs. 75 per month ^{\$\$}	6.40	1.03
301 – 500 units		8.80	1.44
Above 500 units (balance units)	Rs. 100 per month ^{\$\$}	10.80	1.85

Note:

- a) ^{\$\$}: Above fixed charges are for single phase connections. Fixed charge of Rs. 150 per month will be levied on residential consumers availing 3 phase supply. Additional Fixed Charge of Rs. 150 per 10 kW load or part thereof above 10 kW load shall be payable.

LT II: Low Tension – Non-Residential or Commercial

Applicability

Electricity used at Low/Medium Voltage in all non-residential, non-industrial premises and/or commercial premises for commercial consumption meant for operating various appliances used for purposes such as lighting, heating, cooling, cooking, washing/cleaning, entertainment/leisure, pumping in following places:

- a) Non-Residential, Commercial and Business premises, including Shopping malls
- b) Combined lighting and power services for Entertainment including film studios, cinemas and theatres, including multiplexes, Hospitality, Leisure, Meeting Halls and Recreation places.
- c) Electricity used for the external illumination of monumental/historical/heritage buildings approved by MTDC.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) 0-20 kW			
0-500 units	Rs. 250 per month	8.45	1.48
Above 500 units (balance units)		10.95	2.20
(b) > 20 kW and ≤ 50 kW	Rs. 200 per kVA per month	10.30	2.15
(c) > 50 kW		10.70	2.18
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note: a) The ToD tariff is applicable to LT-II (B) and (C) category, and optionally available to LT- II (A) having ToD meter installed.

LT III: LT- Industrial upto 20 kW

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing, including that used within these premises for general lighting, heating/cooling, etc., having a sanctioned load upto and including 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
0-20 kW			
0-500 units	Rs. 325 per month	7.00	1.40

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
Above 500 units (balance units)	Rs. 425 per month	9.30	1.96
TOD Tariffs (Optional - in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

a) The ToD tariff is optionally available to LT- III having ToD meter installed.

LT IV: LT– Industrial above 20 kW load

Applicability

Electricity used at Low/Medium Voltage in premises for purpose of manufacturing including that used within these premises for general lighting, heating/cooling, etc. and having sanctioned load greater than 20 kW (26.8 HP). This consumer category also includes IT industry and IT enabled services (as defined in the Government of Maharashtra Policy).

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
(a) Above 20 kW and upto 100kW	Rs. 200 per kVA per month	8.90	1.75
(b) Above 100 kW		8.90	1.72
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

LT V: LT - Advertisements and Hoardings

Applicability

Electricity used for the purpose of advertisements, hoardings and other conspicuous consumption such as external flood light, displays, neon signs at departmental stores, malls, multiplexes, theatres, clubs, hotels and other such entertainment/leisure establishments except those specifically covered under LT-II as well as electricity used for the external illuminations of monumental, historical/heritage buildings approved by MTDC, which shall be covered under LT-II category depending upon Sanctioned Load.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 400 per month	15.00	3.16

Note

- a) The electricity, that is used for the purpose of indicating/displaying the name and other details of the shops or Commercial premises, for which electric supply is rendered, shall not be under LT V tariff Category. Such usage of electricity shall be covered under the prevailing tariff of such shops or commercial premises.

LT VI: LT- Street Lights

Applicability

Electricity used at Low/Medium Voltage for purpose of public street lighting, lighting in public gardens, traffic island, bus shelters, public sanitary conveniences, police chowkies, traffic lights, public fountains, other such common public places irrespective of whether such facilities are being provided by the Government or the Municipality, or Port Trust or other private parties.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per kVA per month	8.90	1.52

Note

- Street Lightings having 'Automatic Timers' for switching On/Off the street lights would be levied Demand Charges on lower of the following–
 - a) 50 percent of 'Contract Demand' or
 - b) Actual 'Recorded Demand'

LT VII: LT-Temporary Supply

Applicability

LT VII (A) – Temporary Supply Religious (TSR)

Electricity supplied at Low/Medium Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc., or areas where community prayers are held.

LT VII (B) - Temporary Supply Others (TSO)

Electricity used at Low/Medium Voltage on a temporary basis for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc. and any activity not covered under tariff LT VII (A), and electricity used at low/medium voltage on an emergency basis for purpose of fire fighting activity by the fire department in residential/other premises.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
LT VII (A) – All Units	Rs. 200 per month	4.90	0.87
LT VII (B) – All Units	Rs. 400 per month	12.50	2.53

Note : In case of LT VII (B) the Additional fixed charges of Rs. 150 per 10 kW load or part thereof above 10 kW load shall be payable.

LT VIII: LT- Crematorium and Burial Grounds

Applicability

Electricity used at Low/Medium Voltage in Crematorium and Burial Grounds for all purposes including lighting, and will be applicable only to the portion catering to such activities, and in case part of the area is being used for other commercial purposes, then a separate meter will have to be provided for the same, and the consumption in this meter will be chargeable under LT-II Commercial rates as applicable.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charge (Rs./kWh)	
		Energy Charge (Rs./kWh)	Transport Deficit Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per Month	5.10	0.83

LT IX: LT-Hospitals & Educational Institutions

Applicability

LT IX (A) – Hospitals & Educational Institutions (0 to 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load upto and including 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

LT IX (B) – Hospitals & Educational Institutions (Above 20 kW)

Electricity used at low/medium voltage in premises exclusively used by Hospitals, Dispensaries, Schools, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions, and having a sanctioned load above 20 kW (26.8 HP). Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the LT II categories.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
LT IX (A) – All Units	Rs. 250 per month	9.00	1.83
LT IX (B) – All Units	Rs. 200 per kVA per month	9.00	1.83
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

Note:

- The ToD tariff is applicable to LT-IX (B) category, and optionally available to LT- IX (A) having ToD meter installed.

HIGH TENSION (HT) - TARIFF

HT I: HT – Industry

Applicability

This category includes consumers taking 3-phase electricity supply at High Voltage for purpose of manufacturing. This Tariff shall also be applicable to IT Industry & IT enabled services (as defined in the Government of Maharashtra policy), taking 3-phase electricity supply at High Voltage.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	9.00	1.59
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT II: HT- Commercial

Applicability

This category includes consumers taking electricity supply at High Voltage for commercial purposes, including Hotels, Shopping Malls, film studios, cinemas and theatres, including multiplexes.

The Consumers belonging to HT II requiring a single point supply for the purpose of downstream consumption by separately identifiable entities will have to either operate through a franchisee route or such entities will have to take individual connections under relevant category. These downstream entities will pay appropriate tariff as applicable as per BEST Tariff Schedule i.e. LT II.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	9.70	1.71
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

HT III: HT- Group Housing Society

Applicability

This category includes Group Housing Societies taking single point electricity supply at High Voltage for consumption by individual dwellings. Such individual dwellings will pay appropriate tariff LT I: LT- Residential as per BEST Tariff Schedule in force.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs 200 per kVA per month	6.65	0.91

HT IV- HT - Temporary Supply

Applicability

Electricity used at High Voltage on a temporary basis of supply for any construction work, decorative lighting for exhibitions, circus, film shooting, marriages, etc.

This category also includes electricity supplied at High Voltage for temporary purposes during public religious functions like Ganesh Utsav, Navaratri, Eid, Moharam, Ram Lila, Ambedkar Jayanti, Diwali, Christmas, Guru Nanak Jayanti, etc. or areas where community prayers are held.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 250 per month	12.00	2.33

HT V- HT - Hospitals & Educational Institutions

Applicability

Electricity used at High voltage in premises exclusively used by Hospitals, Dispensaries, School, Colleges and such other Educational institutions, irrespective of ownership, and religious and charitable institutions. Halls or gardens or any portion of the premises that may be let out for consideration or used for commercial activities at any time would be charged as per the HT II category.

Rate Schedule - Effective from 1 April, 2015 to 31 March, 2016 (FY 2015-16)

Consumption Slab (kWh)	Fixed/ Demand Charge	Variable Charges (Rs/kWh)	
		Energy Charge (Rs./kWh)	Transport Division Loss Recovery Charge (Rs/kWh)
All Units	Rs. 200 per kVA per month	8.80	1.51
TOD Tariffs (in addition to above base tariffs)			
0600 to 0900 hours		0.00	
0900 to 1200 hours		0.50	
1200 to 1800 hours		0.00	
1800 to 2200 hours		1.00	
2200 to 0600 hours		-0.75	

MISCELLANEOUS AND GENERAL CHARGES

Fuel Adjustment Cost (FAC) Charges

The FAC charge will be determined based on the approved Formula and relevant directions, as may be given by the Commission from time to time and will be applicable to all consumer categories for their entire consumption.

In case of any variation in the fuel prices and power purchase prices with respect to these levels, BEST shall pass on adjustments, due to changes in the cost of power procured due to change in fuel cost, through the Fuel Adjustment Cost (FAC) component of Z-factor Charge, as specified in Regulations 13.4 to 13.9 of the MERC MYT Regulations, 2011.

The details for each month shall be available on BEST website www.bestundertaking.com.

Electricity Duty and Tax on Sale of Electricity

The electricity duty and Tax on Sale of Electricity will be charged in addition to charges levied as per the tariffs mentioned hereunder (as approved by the Commission) as per the Government guidelines from time to time. However, the rate and the reference number of the Government Resolution/ Order vide which the Electricity Duty and Tax on Sale of Electricity is made effective, shall be stated in the bill. A copy of the said resolution / Order shall be made available on the website www.bestundertaking.com.

Power Factor Calculation

Wherever, the average power factor measurement is not possible through the installed meter, the following method for calculating the average power factor during the billing period shall be adopted-

$$\text{Average Power Factor} = \frac{\text{Total}(kWH)}{\text{Total}(kVAh)}$$

$$\text{Wherein the kVAh is} = \sqrt{\sum(kWh)^2 + \sum(RkVAh)^2}$$

(i.e. Square Root of the summation of the squares of kWh and RkVAh)

Power Factor Incentive (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average power factor is more than 0.95, an incentive shall be given at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Incentive
1	0.951 to 0.954	0.95	0%
2	0.955 to 0.964	0.96	1%
3	0.965 to 0.974	0.97	2%
4	0.975 to 0.984	0.98	3%
5	0.985 to 0.994	0.99	5%
6	0.995 to 1.000	1.00	7%

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Power Factor Penalty (Applicable for HT I, HT II and HT V categories, and LT II (B), LT II (C), LT IV (A), LT IV (B) and LT IX (B) categories)

Whenever the average PF is less than 0.9, penal charges shall be levied at the rate of the following percentages of the amount of the monthly bill including energy charges, reliability charges, FAC, and Fixed/Demand Charges, but excluding Taxes and Duties:

Sl.	Range of Power Factor	Power Factor Level	Penalty
1	0.895 to 0.900	0.90	0%
2	0.885 to 0.894	0.89	2%
3	0.875 to 0.884	0.88	3%
4	0.865 to 0.874	0.87	4%
5	0.855 to 0.864	0.86	5%
6	0.845 to 0.854	0.85	6%
7	0.835 to 0.844	0.84	7%
8	0.825 to 0.834	0.83	8%
9	0.815 to 0.824	0.82	9%
10	0.805 to 0.814	0.81	10%
...

Note: PF to be measured/computed upto 3 decimals, after universal rounding off

Prompt Payment Discount

A prompt payment discount of one percent on the monthly bill (excluding Taxes and Duties) shall be available to the consumers if the bills are paid within a period of 7 working days from the date of issue of the bill.

Delayed Payment Charges (DPC)

In case the electricity bills are not paid within the due date mentioned on the bill, delayed payment charges of 2 percent on the total electricity bill (including Taxes and Duties) shall be levied on the bill amount. For the purpose of computation of time limit for payment of bills, “the day of presentation of bill” or “the date of the bill” or "the date of issue of the bill", etc. as the case may be, will not be excluded.

Rate of Interest on Arrears

The rate of interest chargeable on arrears will be as given below for payment of arrears-

Sr. No.	Delay in Payment (months)	Interest Rate per annum (%)
1	Payment after due date upto 3 months (0-3)	12%
2	Payment made after 3 months and before 6 months (3-6)	15%
3	Payment made after 6 months (>6)	18%

Load Factor Incentive

Consumers having load factor over 75% upto 85% will be entitled to a rebate of 0.75% on the energy charges for every percentage point increase in load factor from 75% to 85%. Consumers having a load factor over 85 % will be entitled to rebate of 1% on the energy charges for every percentage point increase in load factor from 85%. The total rebate under this head will be subject to a ceiling of 15% of the energy charges for that consumer. This incentive is limited to HT I, HT II and HT V categories only. Further, the load factor rebate will be available only if the consumer has no arrears with BEST, and payment is made within seven days from the date of the bill. However, this incentive will be applicable to consumers where payment of arrears in installments has been granted by BEST, and the same is being made as scheduled. BEST has to take a commercial decision on the issue of how to determine the time frame for which the payments should have been made as scheduled, in order to be eligible for the Load Factor incentive.

The Load Factor has been defined below:

$$\text{Load Factor} = \frac{\text{Consumption during the month in MU}}{\text{Maximum Consumption Possible during the month in MU}}$$

Maximum consumption possible = Contract Demand (kVA) x Actual Power Factor x (Total no. of hrs during the month less planned load shedding hours*)

* - Interruption/non-supply to the extent of 60 hours in a 30 day month has been built in the scheme.

In case the billing demand exceeds the contract demand in any particular month, then the load factor incentive will not be payable in that month. (The billing demand definition excludes the demand recorded during the non-peak hours i.e. 22:00 hrs to 06:00 hrs and therefore, even if the maximum demand exceeds the contract demand in that duration, load factor incentives would be applicable. However, the consumer would be subjected to the penal charges for exceeding the contract demand and has to pay the applicable penal charges).

Penalty for exceeding Contract Demand

In case, a consumer (availing Demand based Tariff) exceeds his Contract Demand, he will be billed at the appropriate Demand Charge rate for the Demand actually recorded and will be additionally charged at the rate of 150% of the prevailing Demand Charges (only for the excess Demand over the Contract Demand).

In case any consumer exceeds the Contract Demand on more than three occasions in a calendar year, the action taken in such cases would be governed by the Supply Code.

Additional Demand Charges for Consumers having Captive Power Plant

For customers having Captive Power Plant (CPP), the additional demand charges would be at a rate of Rs. 20/kVA/month only on extent of Stand-by demand component, and not on the entire Contract Demand. Additional Demand Charges will be levied on such consumers on the Stand-by component, only if the consumer's demand exceeds the Contract Demand.

Supply at 100 kV

a) In the event power is supplied at 100 kV, then the Consumer shall be allowed a rebate of 2% of the monthly energy charges, over the energy charges applicable for supply at 11 kV/22 kV/33 kV.

Security Deposit

- 1) Subject to the provisions of sub-section (5) of Section 47 of the Act, BEST would require any person to whom supply of electricity has been sanctioned to deposit a security in accordance with the provisions of clause (a) of subsection (1) of Section 47 of the Electricity Act, 2003.
- 2) The amount of the security shall be an equivalent of the average of three months of billing or the billing cycle period, whichever is lesser. For the purpose of determining the average billing, the average of the billing to the consumer for the last twelve months, or in cases where supply has been provided for a shorter period, the average of the billing of such shorter period, shall be considered
- 3) Where BEST requires security from a consumer at the time of commencement of service, the amount of such security shall be estimated by the Distribution Licensee based on the tariff category and contract demand/sanctioned load, load factor, diversity factor and number of working shifts of the consumer.
- 4) BEST shall re-calculate the amount of security based on the actual billing of the consumer once in each financial year.

- 5) Where the amount of security deposit maintained by the consumer is higher than the security required to be maintained under this Supply Code Regulation 11, BEST shall refund the excess amount of such security deposit in a single payment: Provided that such refund shall be made upon request of the person who gave the security and with an intimation to the consumer, if different from such person, shall be, at the option of such person, either by way of adjustment in the next bill or by way of a separate cheque payment within a period of thirty (30) days from the receipt of such request: Provided further that such refund shall not be required where the amount of refund does not exceed the higher of ten (10) per cent of the amount of security deposit required to be maintained by the consumer or Rupees Three Hundred.
- 6) Where the amount of security re-calculated pursuant as above, is higher than the security deposit of the consumer, BEST shall be entitled to raise a demand for additional security on the consumer. Provided that the consumer shall be given a time period of not less than thirty days to deposit the additional security pursuant to such demand.
- 7) Upon termination of supply, BEST shall, after recovery of all amounts due, refund the remainder amount held by the Distribution Licensee to the person who deposited the security, with an intimation to the consumer, if different from such person.
- 8) A consumer - (i) with a consumption of electricity of not less than one lakh (1,00,000) kilo-watt hours per month; and (ii) with no undisputed sums payable to BEST under Section 56 of the Act may, at the option of such consumer, deposit security, by way of cash, irrevocable letter of credit or unconditional bank guarantee issued by a scheduled commercial bank.
- 9) BEST shall pay interest on the amount of security deposited in cash (including cheque and demand draft) by the consumer at a rate equivalent to the bank rate of the Reserve Bank of India: Provided that such interest shall be paid where the amount of security deposited in cash under this Regulation 11 of Supply Code is equal to or more than Rupees Fifty.
- 10) Interest on cash security deposit shall be payable from the date of deposit by the consumer till the date of dispatch of the refund by BEST.

Definitions:

Maximum Demand

Maximum Demand in Kilowatts or Kilo-Volt-Amperes, in relation to any period shall, unless otherwise provided in any general or specific Order of the Commission, means twice the largest number of kilowatt-hours or kilo-Volt-Ampere-hours supplied and taken during any consecutive thirty minute blocks in that period.

Contract Demand

Contract Demand means demand in Kilowatt (kW) / Kilo –Volt Ampere (kVA), mutually agreed between BEST and the consumer as entered into in the agreement or agreed through other written communication (For conversion of kW into kVA, Power Factor of 0.80 shall be considered).

Sanctioned Load

Sanctioned Load means load in Kilowatt (kW) mutually agreed between BEST and the consumer

Billing Demand (for LT categories):

Monthly Billing Demand will be the higher of the following:

- a) 65% of the actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 40% of the Contract Demand.

Note:

- c) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- d) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.

Billing Demand (for HT categories):

Monthly Billing Demand will be the higher of the following:

- a) Actual Maximum Demand recorded in the month during 0600 hours to 2200 hours.
- b) 75% of the highest billing demand recorded during preceding eleven months subject to limit of contract demand.
- c) 50% of the Contract Demand.

Note:

- d) Demand registered during the period 0600 to 2200 Hrs. will only be considered for determination of the Billing demand.
- e) In case of change in Contract Demand, the period specified in Clause (a) above will be reckoned from the month following the month in which the change of Contract Demand takes place.