

**BRIHANMUMBAI ELECTRIC SUPPLY & TRANSPORT UNDERTAKING***(Of the Brihanmumbai Municipal Corporation)*

BEST BHAVAN, BEST MAR G, COLABA, MUMBAI-400 001.

**PUBLIC NOTICE**

As directed by Maharashtra Electricity Regulatory Commission (MERC), copies of Electricity Consumer's Rights Statement are available in English as well as Marathi language at the cost of Rs. 5/- at our Customer Care offices at the following addresses:

Ward	Address (South Zone)	Ward	Address (North Zone)
A	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (A-Ward), BEST Undertaking, 1 <sup>st</sup> Floor, Electric House, Colaba, Mumbai-400 001. Tel.No.22049722, 22799548	E	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (E-Ward), BEST Undertaking, 2nd floor, Printing Press Building, Mumbai Central Depot, Morland Road, Mumbai - 400 008. Tel. no:23002569
B	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (B-Ward), BEST Undertaking, Grd. Floor, BEST Bhavan, Colaba, Mumbai-400 001. Tel.No.22799598.	F/S	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (F/S-Ward), BEST Undertaking, 3 <sup>rd</sup> Floor, New Ancillary Bldg., Wadala Depot, Wadala, Mumbai-400 031. Tel.No.24111819.
C	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (C-Ward), BEST Undertaking, Vidyut Bldg., 3 <sup>rd</sup> Floor, Pathakwadi, Mumbai-400 002. Tel.No.22080524, Ext.530	F/N	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (F/N-Ward) BEST Undertaking, 6 <sup>th</sup> Floor, New Ancillary Bldg., Wadala Depot, Mumbai-400 031. Tel.No.24146262, Ext.754
D	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (D-Ward), BEST Undertaking, 2 <sup>nd</sup> Floor, New Ancillary Bldg., Tardeo Bus Stn., R.S.Nimkar Marg, Tardeo, Mumbai-400 008. Tel.No.23092365, 23026761.	G/S	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (G/S-Ward) BEST Undertaking, 4 <sup>th</sup> Floor, Ancillary Bldg., Tilak Road Extension, Wadala Depot, Mumbai-400 031. Tel.No.24157277, 24126262, Ext.728.
HVC	Assistant Administrative Manager, I.G.R. Cell, High Value Consumer Dept., BEST Undertaking, 4 <sup>th</sup> Floor, Tardeo Bus Station, R.S.Nimkar Marg, Mumbai-400 008. Tel.No.23026696, 23061718.	G/N	Assistant Administrative Manager, I.G.R. Cell, PIO & RO. Customer Care (G/N-Ward) BEST Undertaking, 2 <sup>nd</sup> Floor, Transportation Engg.Bldg., Tilak Road, Dadar, Mumbai-400014. Tel.No.24151718.
SIMHA	Assistant Administrative Manager, I.G.R. Cell, PIO & RO, Customer Care (SIMHA), BEST Undertaking, 5 <sup>th</sup> Floor, New Ancillary Bldg., Wadala Depot, Mumbai-400 031. Tel.No.24101718		

This public notice is also available on our website [www.bestundertaking.com](http://www.bestundertaking.com)→Electric Supply→Regulatory matters→Public Notice regarding Consumers Rights Statement. On the same webpage, under Regulatory matter link to Electricity Consumers Rights Statement is also available. (Link: [www.bestundertaking.com/en/pdf/Consumers\\_Rights\\_Statement\\_English.pdf](http://www.bestundertaking.com/en/pdf/Consumers_Rights_Statement_English.pdf)) AND ([www.facebook.com/aamchibest/](http://www.facebook.com/aamchibest/))

Date :

Mumbai-400 001  
PRO/AGM(ES)/

/2017

GENERAL MANAGER  
BEST Undertaking