



Inflated Bills ?

Kindly read this.

We are receiving high bill complaints. The complaints are mainly due to increase in tariff. The comparative table showing increase in bill amount for the slab of 300 and 500 units with old & new tariff for **residential consumers** is as below :-

BILL AMOUNT FOR	300 UNITS		500 UNITS	
	AS PER OLD TARIFF	AS PER NEW TARIFF W.E.F. 1 st APRIL 2015	AS PER OLD TARIFF	AS PER NEW TARIFF W.E.F. 1 st APRIL 2015
	(Rs.)	(Rs.)	(Rs.)	(Rs.)
ENERGY CHARGES	1335	1580	2835	3340
ELECTICITY DUTY	225	306	468	634
MAHARASHTRA TAX	45	48.12	75	80.2
FUEL ADJUSTMENT CHARGES	-166	113	-336	225
OTHER CHARGES	336	336	624	624
TOTAL	1775	2383	3666	4903
TARIFF RISE		35%		34%

The consumption has also increased due to October heat.

The bill for the month of October is prepared on actual meter reading for two months and amount paid as per average bill of Sept 15 is deducted from this bill amount.

In some cases, the bill forwarded on average in the month of September 2015 was not paid or paid after due date. Hence, amount is again reflected in the bill forwarded in the month of October 2015.

Consumers who have already paid previous bill amount and if the same is not reflected in the bill month of Oct-15, shall pay the balance amount only by deducting already paid amount.

The consumers are requested to consider the above facts while giving high bill complaint. If consumers are still not satisfied, they are requested to approach concerned Customer Care Ward and co-operate the staff for redressing their complaint.

B.E.S. & T. Undertaking

