

**DETAILS OF IGRCs WITH NAME & DESIGNATION OF PERSONS TO BE CONTACTED BY THE
CONSUMER WITH TELEPHONE NOS. & E-MAIL IDS**

Sr. No.	Name of IGRC	Name & Designation of persons to be contacted	Address	Tel. nos. & E-mail ID
1	'A' Ward	Shri Vishwanath R. Sawant, Asst. Adm. Manager	I.G.R Cell, Customer Care (A-Ward), BEST Undertaking, 1st floor, Electric House, Colaba, Mumbai 400 001.	22049722, 22799548 igrcccaward@bestundertaking.com
2	'B' Ward	Shri Prakash G. Hire Asst. Adm. Manager	I.G.R Cell, Customer Care (B-Ward), BEST Undertaking, Grd. floor, BEST Bhavan, Colaba, Mumbai 400 001.	22799598 igrcccbward@bestundertaking.com
3	'C' Ward	Shri Shripad K. Pandit Asst. Adm. Manager	I.G.R Cell, Customer Care (C-Ward), BEST Undertaking, Vidyut Bldg., 3rd floor, Pathakwadi, Mumbai 400 002.	22030846 igrccccward@bestundertaking.com
4	'D' Ward	Shri Girish D. Ubhalkar Asst. Adm. Manager	I.G.R Cell, Customer Care (D-Ward), BEST Undertaking, 3rd floor, Tardeo Bus Station, R.S. Nimkar Marg, Mumbai 400 008.	23092365, 23026761 igrccdward@bestundertaking.com
5	'E' Ward	Shri M.G. Mhatre Asst. Adm. Manager	Customer Care 'E' Ward, New Ancillary Bldg., 4th floor, Wadala Depot, Wadala, Mumbai 400 031.	24146262, Ext. 745 igrccceward@bestundertaking.com decceward@bestundertaking.com
6	'F/N' Ward	Shri Vijay Pandurang Sawant Asst. Adm. Manager Smt. Sanskriti Anand Gosavi Asst. Adm. Officer	Customer Care 'F/N' Ward, New Ancillary Bldg., 6th floor, BEST Wadala Depot, Wadala, Mumbai 400 031.	24146262, Ext. 754 & 678 igrcccfward@bestundertaking.com
7	'F/S' Ward	Shri Sunil Bhaurao Tokekar Asst. Adm. Manager Shri Sandip Vinayak Kulkarni Asst. Adm. Officer	Customer Care 'F/S' Ward, New Ancillary Bldg., 3rd floor, BEST Wadala Depot, Wadala, Mumbai 400 031.	24146262, Ext. 715 igrcccfward@bestundertaking.com
8	'G/N' Ward	Shri S.B. Pawar Asst. Adm. Manager	Customer Care 'G/N' Ward, Transportation Engg. Bldg., 2nd floor, Gate no. 3, Tilak Road, Dadar, Mumbai 400 014.	24146262, Ext. 515 igrcccgward@bestundertaking.com deccgward@bestundertaking.com
9	'G/S' Ward	Smt. Chandra Shrinivasan Asst. Adm. Manager	Customer Care 'G/S' Ward, Transportation Engg. Bldg., 2nd floor, Gate no. 3, Tilak Road, Dadar, Mumbai 400 014.	24146262, Ext. 517 igrcccgward@bestundertaking.com deccgward@bestundertaking.com
10	Energy Audit	Shri Pravin Ganpat Kadam Asst. Adm. Manager	4th floor, Tardeo Bus Station Sankul, R.S. Nimkar Marg, Tardeo, Mumbai 400 008.	23026696, 23061718 igrcea@bestundertaking.com